



...because people matter!

About RMS

Enriching lives through opportunity... because people matter!



Resource Management Solutions NE Ltd (RMS) is a private, family owned and progressive business who deliver a diverse range of flexible outsourced solutions which complement the whole employment life cycle.

Our Journey

Established in 2000, beginning our journey with one office and five members of staff, we have expanded year on year and now have offices strategically located within some of the most prestigious areas for industry growth across the UK.

Our Divisions

Operating across three core divisions, Recruitment, HR and Payroll we provide clients with the opportunity of owning an outsourced infrastructure that is fully integrated, driven by expertise and offers a competitive edge that adds real value.

Our services put foundations in place for control and visibility, providing structure to process and reporting tools to drive improved return on our clients investment. This unique approach has allowed us to work with many of the UK's leading organisations, demonstrating a track record of quality and success which reflects 'our people', product and sustainability in an ever evolving and competitive industry.

Strategic Approach

As an employment business, we work hard to engage with the next generation of workers in order to shorten the skills gap, enhance the employment life cycle and satisfy labour demand. It is these bespoke and truly innovative services that allow us to be at the forefront of industry requirements, underpinning the longer-term prosperity and development of 'our people' complimenting their needs as they evolve. In short, we put our industry knowledge and forward thinking into practice to continuously progress our services.

Our Partnerships

Preserving a 97% client retention ratio, our partnerships originate from service as oppose to sale, with recommendation being pivotal to our continue success and organic growth.

A network diagram with white nodes and connecting lines on a dark blue background, located at the top of the page.

Recruitment



RMS offer a dedicated search and selection service that compliments the needs of all our clients and candidates for temporary and permanent vacancies. We are extremely well networked and provide access to highly regarded candidates and clients within specialist sectors.

Temporary & Permanent Recruitment

We understand that looking for a job - temporary or permanent - can be stressful and time consuming, therefore our aim is to make the process as straight forward and hassle free as possible. Our business model is designed to match the right people to the right vacancies and we work hard from the beginning to ensure we achieve this.

Our People

We are a people centric business who believe every person in the recruitment process matters and has a contribution to make. Regardless if you are a client or candidate, we differentiate ourselves by creating a personalised service in order to create an expectation and level of commitment with our people (employees, candidates, clients).

Scalable Platform

When clients and candidates want more from their outsourcing partner than the traditional 3rd party relationship, they find only a limited number of companies in the market place that can offer total solutions. RMS offer a solution that grows with each requirement. Providing the opportunity to work to an informed strategy, developing platforms which bring Recruitment much closer to the strategic core of our clients and candidates needs, giving 'our people' a real competitive edge.

Accountability

RMS take full ownership of our obligations and go that extra mile to not only sustain performance levels, but to exceed them by providing a valued solution that can demonstrate a real return on time and investment.

Market Knowledge

RMS understand the competitive nature of the recruitment industry. Due to our long-term partnerships with several major organisations, we are able to confidently provide candidates and clients with the latest industry specific sector knowledge and news in what is a fast paced, ever changing environment.

Committed Excellence

This is vital in order to earn respect and develop a mutually beneficial partnership. Our client and candidate portfolio validates a quality service that is driven by honesty, true commitment and our ability to add value. Our success to date is a true reflection of the portfolio and calibre of our unique candidate and client base.

HR Managed Services



Combining recruitment and payroll with HR, this division provides bespoke outsourced solutions to business partners who operate within specialist sectors. Typically for RMS, this is generally based on-site with clients working in sectors such as; engineering, automotive, manufacturing and commercial.

We understand the employee lifecycle is not just about recruitment, therefore, we have created a managed service model which enables our clients to align their overall workforce strategies with their business strategies. These managed services establish foundations which enable clients to assign all, or part of their HR function to a professional outsourced partner in order to reduce fixed labour costs, whilst preserving the skills of a permanent and multi skilled workforce.

Variable Cost Outsourcing

We offer variable labour costs that are designed to continually complement the growth and longer term prosperity of a permanent, fixed workforce that offers total flexibility. Achieved by offering a variety of contracts which are tailored around each client's demands, we provide a flexible solution that supports peaks and troughs within organisations who have an ongoing need for a versatile workforce. The key benefit being; offering the retention of a skilled workforce without the overheads of permanent employees.

Strategic HR Partner

Delivery of a HR solution that provides fairness and consistency, whilst ensuring best practice. RMS take full ownership of our clients HR obligations and go that extra mile to not only sustain performance levels, but to exceed them. In order to provide a value solution that demonstrates a real return on investments.

Our on-site HR consultants are professionally trained recruitment and HR CIPD qualified specialists. They have the capability to:

- Re-focus the time spent on essential but time consuming HR tasks
- Drive employee engagement and in turn boost productivity
- Liaise with Trade Unions
- Provide control and reduce HR administration costs
- Manage and maintain Policies & Procedures
- Improve levels of absenteeism
- Comply with employment legislation
- Prevent employment tribunal cases arising
- Provide training solutions which compliment a multi-skilled, multi-site workforce.

Business Intelligence

Providing the opportunity of owning an outsourced infrastructure that is fully integrated, driven by expertise and a competitive edge that adds real value, Our services put foundations in place for control and visibility of the whole recruitment and HR service function, providing structure to process and reporting tools to drive improved return on our clients investment, whilst bringing Recruitment & HR much closer to the strategic core of their business.

Payroll



RMS recognise that each business is unique, and therefore so are their payroll requirements. We also understand that money is a critical motivator and accuracy of wages underpin the relationship between employers and employees. So, our aim from the outset was to provide a cost effective payroll solution, by simplifying the process of accurately paying employees.

RMS focus on the key driving force and motivations behind going to work, with this division ensuring employees are paid right, first time. It also allows employers to remain fully compliant and up to date with ever changing payroll legislation.

Because People Matter

RMS appreciate that each business is unique, and therefore so are their payroll requirements. We also realise that money is a critical motivator and accuracy underpins the relationship between employers and their employees. So, our aim from the outset is to provide cost effective payroll solutions, simplified by focusing on the process of reconciliation, accurately paying employees.

Tailored Solutions

We tailor our services to our clients' requirements. By understanding the needs of their business we are able to provide a flexible, efficient and cost effective solution which lets clients focus on what they do best.

Scalable Platform

We employ a number of trained professionals who work within this specialist division and consider our method of processing payroll to be quite unique, as at all times two people independently reconcile each payroll prior to processing.

We have capability and capacity to reconcile and process payrolls for companies ranging in size from 1 to 900 employees. Our payroll facility is constantly updated in accordance with current legislation ensuring all payrolls undertaken by RMS are controlled and processed in house. We do not outsource to payroll bureaus or use umbrella companies.



Industry Sectors

Operating across a number of specialist sectors, our team of professionally trained consultants are available on a 24/7 basis to meet your business requirements.

Automotive

RMS specialise and are a major player in the UK and European automotive industry. Since our beginnings in 2000 we have worked closely with several global manufacturing OEM's, Tier 1 and Tier 2 suppliers as well as specialist Automotive logistics organisations. Our highly skilled and experienced team of automotive industry recruitment and HR professionals are well equipped to deal with your requirements.

We currently operate across 8 UK manufacturing and vehicle processing sites providing professional recruitment solutions on a permanent, contract and temporary basis. We have positions varying from production shop floor level through to specialist discipline engineers, senior managers and executive board level

Manufacturing

RMS are vastly experienced in the manufacturing industry having successfully supplied high level personnel into several UK based sites and operational functions. We have experience recruiting for permanent, temporary and contract personnel across a variety of manufacturing sectors including automotive, engineering, FMCG, food, chemical, pharmaceutical, electronic and general manufacturing.

We have recruitment professionals in place who have experience dealing with several global organisations and are used to the fast pace of the manufacturing sector. Our consultants have the knowhow and technical understanding required to source the very best talent in the market.

Engineering

RMS specialise and work closely alongside several global operator and sub-contractor organisations across a variety of engineering sectors including oil & gas, petrochemical, chemical, marine, subsea, construction, civil and infrastructure. Our dedicated and technically savvy team of engineering recruitment professionals are able to deal with your application efficiently from initial conversation through to placement stage.

We work on some of the world's most important engineering projects, finding the very best talent to fill the required roles on a permanent, temporary and contract basis. We recruit across a range of positions, from technical through to executive board level.



Trades

RMS are an experienced recruitment partner to several global fabrication, manufacturing and industrial organisations across the UK. Our specialist consultants are experienced and knowledgeable in the trades and labour sector and have successfully provided high level candidates to a number of global engineering projects, shutdowns and have on site sole supplier experience.

We are fully conversant with specific industry qualifications such as coding's, standards and legislation required for the job.

Commercial

RMS have a strong and longstanding client base in the commercial sector which dates back to our beginnings in 2000. We work alongside several UK local authorities and provide both permanent and temporary recruitment solutions to a number of successful organisations. Our team have a wealth of sector specific commercial experience and have dedicated recruitment professionals in place to guide you through the process.

We have the capacity and people in place to be reactive and agile in what can be a very fast moving and demanding business sector. We recruit across a range of positions from roles such as administration and sales through to senior human resources, finance, accounts and executive board level.

General

RMS have over 17 years' of experience working in the recruitment industry. Since our inception in 2000 we have worked across many industry sectors and filled a variety of roles for our clients. We have always been a forward thinking organisation and have an extremely strong portfolio of loyal clients which is shown with our exceptional 97% client retention rate.

We are able to offer our candidates a variety of roles from permanent, contract and temporary roles, through to adhoc and flexible assignments to suit the needs of our clients.

Our Clients



Since our inception in 2000, RMS has worked closely with many global and local organisations by strategically sourcing high level talent and engaging with clients in order to optimise their on-site performance. Our relationship with each client has been built and maintained due to the high level of service and performance that we have delivered over a long period of time. Below is a sample of the clients we work closely with today



Our Mission





To develop a quality and innovative recruitment service that is driven by and focused on the needs of all our people.

Our Vision

To enrich the lives of our people by being the best at what we do.

Our Values

- We **FOCUS** on the needs of our people... the ones who take our business and services forward.
 - We will always **PROGRESS** as an organisation as we embrace new challenges that benefit our people services and business.
 - We are always **RESPONSIVE** ensuring flexibility and honesty towards our people at all times.
 - We strive for **PROFITABILITY** in order to re-invest in our people, services and business.
- 

Contact us

Darlington Office

3 Victoria Road, Darlington,
County Durham DL1 5SJ

Contact: Chris Allinson
Telephone: 01325 389333
Fax: 01325 389338
Email: chris.allinson@rms-recruitment.co.uk

Birmingham Office

Lode Lane, Solihull,
West Midlands B92 8NW

Contact: Nicky Tooke
Telephone: 01325 389338
Fax: 01325 389338
Email: nicky.tooke@rms-recruitment.co.uk

Liverpool Office

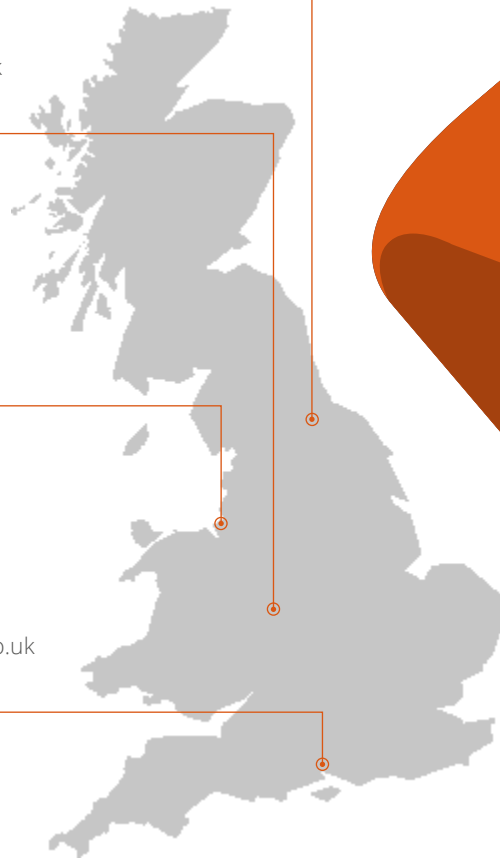
RMS C/O CAT UK Distribution,
South Road, Off Speke Boulevard,
Liverpool L24 9BJ

Contact: Hannah Denning
Telephone: 0845 8643608
Fax: 01325 389338
Email: hannah.denning@rms-recruitment.co.uk

Southampton Office

Herbert Walker Avenue, Western Docks,
Southampton SO15 1HJ

Contact: Jo Payne
Telephone: 02380 724809
Fax: 01325 389338
Email: jo.payne@rms-recruitment.co.uk



www.rms-recruitment.co.uk



...because people matter!